

CWP: Workforce Development Overview Opportunities and Services

The Collective & CWP Meeting
August 25, 2021 | 10:30-12:00

Agenda

- Welcome and Introductions
- CWP Overview
- American Job Center Overview
- Training Opportunities and Services
- Q&A

About CWP

- Helping businesses **find**, **retain** and **grow** the most qualified talent.
- Our Mission is to **leverage public and private resources** to produce **skilled workers** for a **competitive regional economy**.
- The lead Regional Workforce Development Organization in each of the 37 cities and towns in North Central Connecticut to grow their business sectors and communities. One of the five Workforce Development Boards in CT.
- Successfully form partnerships between and among businesses, philanthropic organizations, and government to partner around workforce development strategies.
- Provide certified training to participants and connecting them with the right employers to provide good, middle-skilled jobs that provide livable wages.

About CWP

- Sector partnerships in Manufacturing, IT, Health Care, and Construction.
- Collaborator with the Governor's Workforce Council and Office of Workforce Strategies.
- Successfully supported 706 businesses in our region while investing \$1.4M in business hiring and training subsidies.
- Through American Jobs Centers and partners, place approximately 10,000 individuals into employment annually.
- Vital to the region's fiscal health and sustainability by helping participants gain employment, becoming new taxpayers, and enhancing the region's economy.

**WORKFORCE INNOVATION AND OPPORTUNITY ACT
Workforce Development Boards**

Last Updated: May 05, 2021

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<u>Workforce Alliance</u> (South Central Region)	560 Ella T. Grasso Blvd. New Haven 06519	William P. Villano	President & CEO	(203) 624- 1493	(203) 562-1106
<u>Eastern CT Workforce Investment Board</u>	108 New Park Ave. Franklin 06254	Mark Hill	President/CEO	(860) 859- 4100	(860) 859-4111
<u>The WorkPlace, Inc.</u> (Southwest Region)	350 Fairfield Ave. Bridgeport 06604	Joseph M. Carbone	President & CEO	(203) 610- 8500	(203) 335-9703
<u>Northwest Regional Workforce Investment Board, Inc.</u>	249 Thomaston Ave. Waterbury 06702	Catherine Awwad	Executive Director	(203) 574- 6971	(203) 573-8951



The Governor's Workforce Council has been tasked with setting strategy and policy for the state's Pre-K through retirement workforce pipeline, and to serve as the prime coordinator for businesses, educators, trainers, state agencies, state workforce boards, non-profits, and others.

The primary goal of the Governor's Workforce Council is to ensure that Connecticut maintains the most accessible, equitable, aligned and high-quality workforce pipeline in the country, ensuring our workforce remains agile through curricula and programming that is responsive to the needs of the 21st century economy.

The GWC will partner with K-12, post-secondary, employers, and regional workforce boards to coordinate workforce policy and programs and ensure the overall strategy is reflective of the needs of the different areas of the state.

The Office of Workforce Strategy

About us

The **Office of Workforce Strategy (OWS)** is a division of the CT Department of Economic and Community Development that serves as the administrative staff to the [Governor's Workforce Council \(GWC\)](#).

Our vision is for every Connecticut resident to have access to a meaningful career pathway and the support needed to fulfill their aspirations and for every Connecticut business to have access to a skilled workforce.

Our mission is to build the systems, teams, and approaches that will make Connecticut a talent environment that attracts and motivates students, career builders, and companies alike.

Job Training Opportunities and Services

CWP delivers in North Central Connecticut through the American Job Center

The American Job Center Services - Relationship

Capital Workforce Partners serves as the fiduciary and the administrative entity that provides oversight of the American Job Center.

CWP is responsible for contracting and monitoring services and resources to ensure the AJCs:

1. Provide services that are being rendered in compliance with State and federal guidelines;
2. Develop a stronger workforce that is vital to the region's fiscal health and sustainability through training and employment opportunities; and
3. Successfully facilitate partnerships to support skills development for adults in our region to address the needs of employers.

The American Job Center Services - Relationship

- **CAPACITY BUILDER & FUNDER:** Provides and manages State, Federal and Philanthropic funding to support the North Central regions American Job Center, which is the infrastructure used to provide jobseeker services and enhance the region's ability to meet the workforce needs of local employers and rendered services in an efficient, effective and customer focused manner.
- **SYSTEM BUILDER** - Brings together systems to solve common problems, or broker new relationships with businesses and workers.
- **CATALYST:** Provides oversight for the Workforce Investment Act program and partners, acts as a catalyst to ensure seamless services among various workforce programs and provides community leadership around workforce issues.

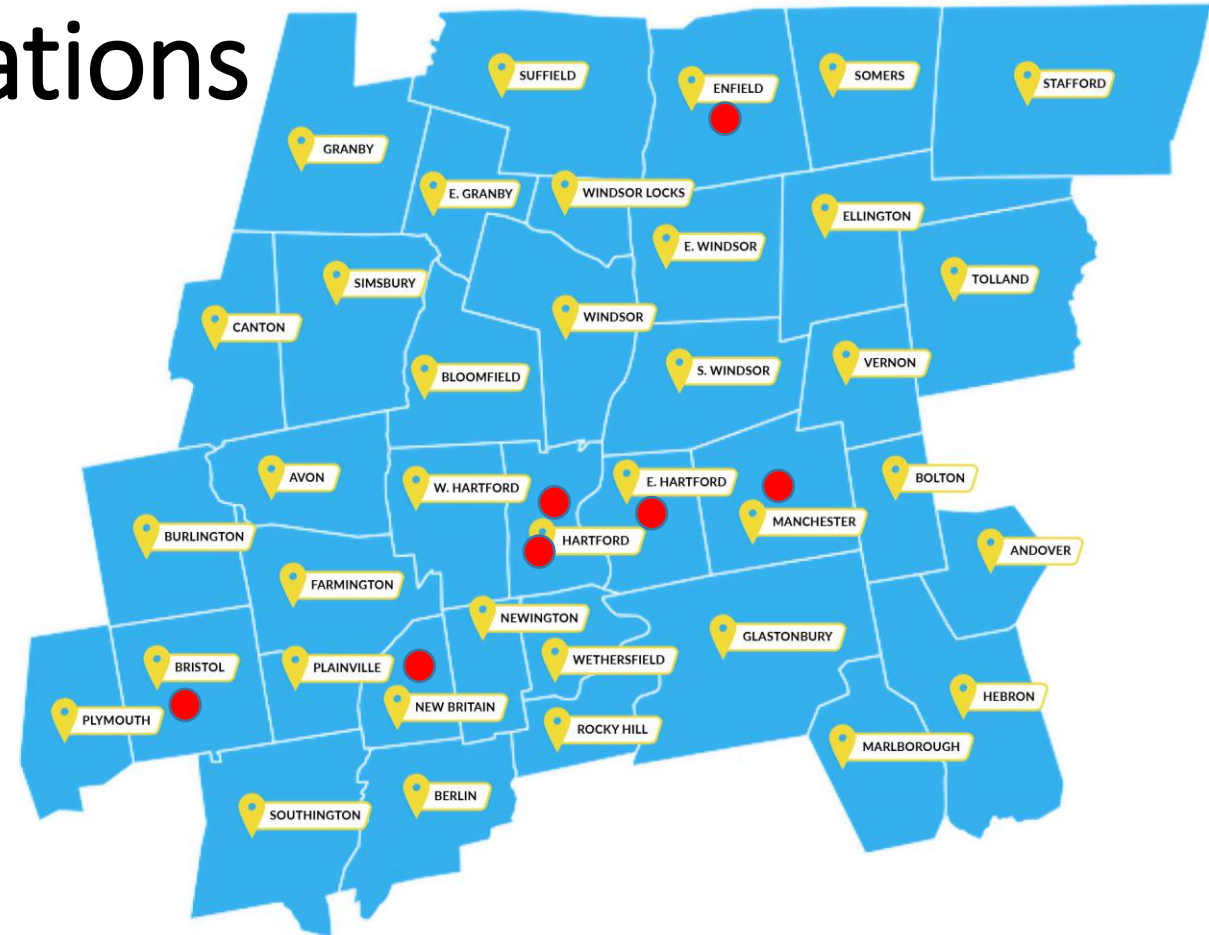
The American Job Center Services - Relationship

- **CONVENER:** Bringing together business, labor, education, and economic development to focus on community workforce issues to inform the decision-making process supporting the American Job Center.
- **WORKFORCE INTELLIGENCE:** Developing, disseminating and understanding current labor market and economic information and trends for the AJC staff and customers.
- **COMMUNITY VOICE:** Advocating for the importance of workforce policy, providing perspective about the need for skilled workers by listening (surveying) our customers, both employers and jobseekers.

American Job Center Locations

There are seven (7) American Job Center Locations in the North Central Region of CT:

- Hartford
- Hartford @ Hartford Public Library
- New Britain
- Manchester
- East Hartford @ Goodwin University
- Enfield @ Asnuntuck Community College
- Bristol @ Tunxis Community College



Road to Employment

Training: Job-seekers who are exploring new careers or seeking career advancement and sustainability rely on us to provide the training they require to make them viable candidates for today's jobs. Our team takes a multi-faceted approach to ensure successful outcomes:

- Strong partnerships with training providers:
 - Community Colleges and Universities
 - Proprietary schools
 - Community-based organizations
 - Other training providers
- Targeted funding for sector-based training in Healthcare, Manufacturing, Construction, IT, and Transportation & Logistics
- Strategic Partnership with Employers

Approximately 1,400 Training Opportunities in Support of the Employer Community

Targeted Sectors:

- **Manufacturing:** Support for job-seekers who seeking new or better employment in the Manufacturing industry.
- **Healthcare:** Support for participants who are interested in the health care field, which has grown a great deal during the Pandemic.
- **Information Technology:** Support for job-seekers who seeking new employment opportunities in the IT industry, which has drastically increased.
- **Construction and Logistics:** Support for participants who are interested in the working with the various trades to meet growing national and regional infrastructure needs.



Was your career impacted by COVID-19?

Benefits:
FREE training
Weekly stipend
Laptop (if needed)

Launch your IT Support Career!

Receive FREE training and potential employment in 14 weeks

Prerequisites:

- 18 years or older
- High School Diploma or GED

Mode of Delivery:

- Online, self-paced

Start Date:

- September 2021

Credential Received:

- Google IT Support Certification

Call 860-406-3374 & Press 1

Go to: <https://bit.ly/3hSu0Mn> or scan the QR Code



Provider	Occupational Training	Certificate/Credential
CCNW	CNA	CNA Certification
Year Up	Cloud Engineering	AWS Certification
	Certified Production Technician	MSSC Credentials & Credit
Goodwin	Electromechanical & Mechatronics Tech	Credit & Completion Certificate
JF	Construction Trades	OSHA, Various Construction Credentials
EFA	Energy Efficiency Auditor	OSHA, BPI Analyst
Capital CC	Insulation Technician	OSHA, BPI Analyst
Teamsters	CDL Class A License	CDL Class A



Suite of Services



Universal Job-Seeker Services

- Career Center
- Resume Critique
- Reemployment Workshops
- One-on-One Consultation
- Unemployment Insurance Assistance

Targeted Job Seeker Services

- Dislocated Worker certification and referral
- Re-employment Services and Eligibility Assessment (RESEA)
- Veterans services for individuals with significant barriers to employment
- Trade Act Adjustment services for eligible individuals

Outreach

- Community Based Organizations
- Schools
- Career Fairs

Employer Services

- Recruitment assistance
 - Screening and matching
 - Apprenticeship
 - Incumbent Worker Training
 - Manufacturing Innovation Funds
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Suite of Services



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- **Access** to individualized WIOA and CWP services begins with orientation:
 - **Career Services Information Session**
 - **Eligibility** varies by program:
 - Low income/low literacy
 - Unemployed/dislocated worker
 - Youth – 18-24 and out-of-school/out-of-work
 - **Priority for Service** is given to these under-served populations:
 - Individuals with disabilities
 - Former offenders
 - Public assistance recipients
 - Opportunity youth
 - Veterans
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Business-Driven

americanjobcenter®

Business Services

- Recruitment assistance
- Screening and matching
- OJT and wage subsidies
- Apprenticeship
- Intern placement
- Incumbent Worker Training

Training - focused on target industries

- Healthcare
- Advanced Manufacturing,
- Construction/Energy
- IT occupations across industries

Employer Partnerships

- MACH – Healthcare
 - AMEP – Advanced Manufacturing
 - Jobs Funnel – Construction/Energy
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Career Agent Supports and Support Services

New State Initiatives

- <https://www.ctoec.org/care-4-kids-overview/>
- https://www.ctcare4kids.com/wp-content/uploads/2021/08/OEC-C4K-Education-and-Training-C3_V1.pdf



Care 4 Kids New Approvable Education and Training Programs Effective August 1, 2021

Have you been waiting to get your GED or high school equivalency, go back to school for undergraduate studies, or train for a job because of child care costs? The time has never been better to pursue your goals! For a limited amount of time, Connecticut families can get financial assistance through Care 4 Kids to help pay for child care costs while attending school or work training. Click [here](#)  for more information.

Contact Us

All American Job Centers are open to the public. Customers can walk in and get services or call to make an appointment (preferred).

Please call 860-406-3374 press 3 to set up an appointment.

Visit our website or scan QR code

<https://capitalworkforce.org/american-job-centers/>

[Contact Form Survey \(surveymonkey.com\)](https://www.surveymonkey.com)



Thank You